NY State of Health is Here for You

During these challenging times, NY State of Health, New York’s official health plan Marketplace, remains committed to ensuring access to affordable, quality health insurance for all New Yorkers, so they can get the care they need.

If you have lost health insurance coverage or a reduction in income, NY State of Health is here for you. New York has opened a “Special Enrollment Period” to enroll in a Qualified Health Plan through the end of 2020 in light of the COVID-19 pandemic. And, many New Yorkers will qualify for Medicaid, Child Health Plus or the Essential Plan. Those qualifying for these programs can enroll year-round.

Specifically, the following was recently announced:

- Special Enrollment Period for uninsured New Yorkers to apply for coverage through NY State of Health or directly to insurers is extended through the end of 2020.

- If you have lost employer coverage, you must apply within 60 days of losing coverage; because of loss of income, New Yorkers may also be eligible for Medicaid, the Essential Plan, subsidized Qualified Health Plans or Child Health Plus.

Pursuant to the new federal law, Families First Coronavirus Response Act, that went into effect on Wednesday, March 18, 2020, all Medicaid coverage in effect on the date the law was enacted will continue during the COVID-19 emergency. Additionally, all Medicaid, Child Health Plus and Essential Plan cases that are due for recertification during the COVID-19 emergency period will be automatically extended for a twelve-month period.

Individuals who enroll in Qualified Health Plans through NY State of Health or directly through insurers before December 16 will have coverage start dates as shown in the table below. Importantly, consumers will have the option to continue their enrollment in the same plan in 2021 without a break in coverage.

<table>
<thead>
<tr>
<th>When Enrollment under this SEP is Completed</th>
<th>Coverage Begins</th>
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</thead>
<tbody>
<tr>
<td>By October 15, 2020</td>
<td><strong>Choice of coverage start date:</strong></td>
</tr>
<tr>
<td></td>
<td>• October 1, OR</td>
</tr>
<tr>
<td></td>
<td>• November 1, 2020</td>
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Consumers can reach NY State of Health:

- Online at www.nystateofhealth.ny.gov
- Calling Customer Service at 1-855-355-5777
- Calling an enrollment assistor (see links below)

We also have a dedicated page on our website for Coronavirus and COVID-19 information.

The following links will direct consumers to the contact information enrollment assistors and other resources on COVID-19:

- Find a Navigator Here
- Find Other NY State of Health Enrollment Assistors
- Find Coronavirus and COVID-19 Information Here

Visit us at www.nystateofhealth.ny.gov or call the NY State of Health customer service center at 1-855-355-5777. Let us help you find a health care plan that works for you.

Please share this information with your colleagues and those you serve via whatever communication channels you use—online newsletters, social media, etc. You may also feel free to link to information on NY State of Health’s website: www.nystateofhealth.ny.gov.

| Between October 16 and November 15, 2020 | **Choice of coverage start date:**  
• November 1, OR  
• December 1, 2020 |
|----------------------------------------|---------------------------------------------------------------|
| Between November 16 and December 15, 2020 | **Choice of coverage start date:**  
• December 1, OR  
• January 1, 2020 |
| Between December 16 and December 31, 2020 | January 1, 2021 |